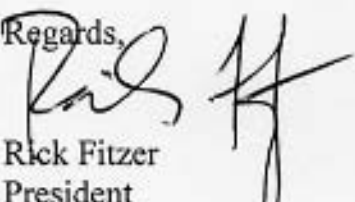


October 23, 2002

John Bartelt
Bartelt Aviation, Inc.
1301 West Lafayette
Sturgis, MI 49091

Dear John,

I wanted to take a moment to thank you for the relationship that we have developed over the past few years. I am on my 5th airplane in 5 years of flying. Your honesty and integrity in representing my interest during the transition from my Cessna 182, through 2 Saratoga's, and finally, the acquisition, and sadly, the sale of my Seneca V, has really been a blessing. It is so rare to find excellence in today's business place. I recall the day that I decided to sell the Seneca. It was September 18th, 2001, and I decided that my future was too uncertain to keep my favorite business tool. Within several weeks, you had located a purchaser, (who by the way, was actually looking for another airplane), and had negotiated a price that was within 3% of our asking price. I think it is worth noting that I had only owned this airplane for 7 months, and that several of the aircraft that we passed on during the acquisition of this Seneca are still on the market today! The best aspect of our relationship over the years is the trust that has been generated by you always doing what you say. That fits my simple definition of integrity, and you, Mr. Bartelt, are one of the rare breed that still subscribe to this notion of the correct way to treat customers and clients. I am also grateful for the way you have treated the folks that I have referred to you. I have received positive feedback from several of my fellow aviators that I have sent to you. I look forward to working with you in the near future. I'm thinking about something pressurized??

Regards,

Rick Fitzer
President
Genesis Designer Homes, LLC.