

From: Richard Nordman [mailto:rdn@crownfg.com]
Sent: Thursday, December 31, 2009 11:43 AM
To: 'John Bartelt'
Subject: Sale of Piper Cherokee 300

Dear John,

I want to thank you for helping with the sale of my Piper Cherokee 300.
You made the sale process easy.
I always felt informed as to the status of the progress and process.
I want to say that by acting professionally in all aspects of this sale you have made a satisfied customer
and gained a friend as well.

It was a pleasure working with you.
I would gladly recommend your services to anyone wanting to sell or buy an airplane.

Sincerely,

Richard Nordman