

## John Bartelt

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**From:** DAVID/NANCY PAYNE [dnpayne@wowway.com]  
**Sent:** Monday, September 14, 2009 10:36 PM  
**To:** John  
**Subject:** thank you

Hi John,

I just wanted to thank you again for all you did to sell our Cherokee 6. We really appreciate your hard work, expertise, honesty, fairness, and excellent communication skills. With this difficult economy, this process took months, but you always kept us informed, kept the clients coming, and continually represented us in a professional manner. Your extensive network and perseverance ended up paying off for us in the end. You were always looking out for our interests in a realistic manner. Also, your phone calls for updates and emails with details during this time were greatly appreciated. I always felt you were accessible and willing to answer all my questions. When the airplane was finally sold, you made the transition process simple and quick. I feel like we really did become friends during these past few months and would definitely recommend Bartelt Aviation to any airplane buyer or seller.

Thanks again,

Dave and Nancy Payne

PS Feel free to use any of these comments for future customers