

John Bartelt

From: BILL BACHSCHMIDT [BILLB@DABCON.COM]
Sent: Friday, February 28, 2003 8:54 PM
To: John Bartelt
Subject: JUST GREAT SERVICE

JOHN

I JUST WANTED TO TELL YOU THAT I HAVE BOUGHT SEVERAL MILLIONS WORTH OF EQUIPMENT IN THE PAST YEAR AND I HAVE NEVER HAD THE SERVICE AFTER THE SALE AS YOUR FIRM HAS DEMONSTRATED IT IS A PLEASURE TO DEAL WITH PROFESSIONAL LIKE YOU AND YOUR STAFF YOU CONTINUE TO SERVICE YOUR CUSTOMER WELL AFTER THE SALE . THIS HAS MADE ME A BELIEVER THAT WHEN IT COMES TIME FOR ME TO PURCHASE A NEW AIRCRAFT THAT EVEN THOUGH WE ARE 1000 MILES AWAY WE WILL USE BARTELT AVIATION

YOUR DEDICATED CUSTOMER

BILL BACHSCHMIDT

3/2/2003