



Beth Israel Deaconess Medical Center



A major teaching
hospital of Harvard
Medical School

Alan S. Penzias, MD
*Director, Reproductive
Endocrinology and
Infertility Fellowship
Program*

*Associate Professor,
Obstetrics, Gynecology
& Reproductive Biology
Harvard Medical
School*

January 28, 2009

John Bartelt
Kirsch Municipal Airport
1301 W. Lafayette St.
Sturgis, Michigan 49091

Dear John,

Thank you for making the purchase of my 2000 Saratoga II TC such a pleasant experience. Our initial conversations led me to believe that your honest, forthright and professional approach to the process would serve both my short and long term interests. You facilitated the negotiation process magnificently and the result was a very smooth transaction. Your superior knowledge of the aircraft and willingness to aid me through my transition speaks to your professionalism and desire to ensure that I remain a satisfied customer.

Your practices set a standard for the industry that others should try to emulate if they can. When I'm ready to buy another plane or sell this one, you can be sure that I'll be calling. I'll advise anyone I know who is interested in buying or selling an airplane to contact you knowing that you have my highest possible recommendation.

Many thanks,

Alan S. Penzias, MD

330 Brookline Avenue – KS322
Boston, MA 02215

(617) 667-1862
fax (617) 975-5575
Alan.penzias@bostonivf.com